**Accommodation**

**Q.** I am visiting Cambridge and would like to stay at Queens’. How do I book a room in college?

**A.** Due to the COVID-19 pandemic, Queens' is currently closed to visitors. Ordinarily, when the College is open to visitors, accommodation can be booked by contacting **Donna Pullen, our Accommodation Officer, on +44 (0) 1223 768524** or at [rooms@queens.cam.ac.uk](mailto:rooms@queens.cam.ac.uk).

**Parking**

**Q.** Can I park in college?

**A.** The college is currently closed to all visitors. However, when the College re-opens, it should be noted that parking at College is limited, and by permit only. Please contact the Porters at [porters@queens.cam.ac.uk](mailto:porters@queens.cam.ac.uk) or on 01223 335500 to check availability.

**Visiting the College**

**Q.** I am a Queens’ alumni, can I visit the college?

**A.** Due to the COVID-19 pandemic, Queens' is currently closed to visitors. Ordinarily, when the College is open to visitors, alumni can visit the College along with **three** guests each at no charge. Further information can be found via the following link: <https://www.queens.cam.ac.uk/visiting-the-college/tourist-information>

**Punting**

**Q.** How do I book a college punt?

**A.** When the College re-opens to visitors, alumni can book a punt by contacting **the Porters’ Lodge on +44 (0) 1223 335500 or at** [porters@queens.cam.ac.uk](mailto:porters@queens.cam.ac.uk)**.**

**Alumni CamCard**

**Q.** How do I apply for a University CAMCard?

**A.** The CAMCard is issued free to all alumni who have matriculated and studied at Cambridge. It provides complimentary entry to King’s College Chapel as well as some of the other colleges, along with a range of discounts at Cambridge hotels and select retailers. A CAMCard can be requested from the University of Cambridge via the following link: <https://www.alumni.cam.ac.uk/benefits/camcard/request-a-camcard>.

**Alumni Online**

**Q**. How can I connect with other Queens’ Alumni?

**A.** Queens’ Alumni Office works to keep alumni connected via LinkedIn. Please join us via: <https://www.linkedin.com/school/queens-college-cambridge/>.

Queens' also has **Facebook, Twitter and Instagram** pages, run by the Alumni & Development Office.

**Updating your contact details**

**Q.** I have changed my address/email/mobile number/job. How do I update my details?

**A.** Please complete the online form: <https://www.queens.cam.ac.uk/alumni-support/stay-in-touch/update-your-contact-details>

**Events and reunions**

**Q.** How can I organise an event at Queens’?

**A.** Please contact our Events Team at [conferences@queens.cam.ac.uk](mailto:conferences@queens.cam.ac.uk) to discuss your requirements. Further information can be found here: <https://www.queens.cam.ac.uk/conferences>.

**Replacement Transcripts and certificates**

**Graduation, certificate and confirmation of studies**

**Q.** How do I request an Academic Reference from Queens’?

**A.** If you require evidence that you have studied at Queens’, or another form of academic reference, please contact the Tutorial Office: [tutorial.office@queens.cam.ac.uk](mailto:tutorial.office@queens.cam.ac.uk).

**Q.** Where can I get a transcript or a copy of my certificate?

**A.** Please contact the Tutorial Office [tutorial.office@queens.cam.ac.uk](mailto:tutorial.office@queens.cam.ac.uk) for College-specific enquiries.

The University’s Student Registry produces all degree transcripts and certificates for full-time Cambridge degrees and you can order online. Please see the Student Registry's [degree certificates and transcripts webpage](http://www.cambridgestudents.cam.ac.uk/your-course/graduation-and-what-next/degree-certificates-and-transcripts?utm_campaign=alumni&utm_medium=web&utmsource=yourdegree&content=copies) for further information.

**Q.** How do I register for my MA graduation?

**A.** Further information on Degree Congregations, details of how to register, future degree and congregation dates can be found on the college website: <https://www.queens.cam.ac.uk/teaching-learning/graduation>.

**Graduation photos**

**Q.** Where can I purchase a copy of my graduation photo?

**A**. Tempest Photography is the official photographer for your award ceremony. Please contact <http://www.tempest-events.co.uk/> to order your photos.